

Patient's Responsibilities:

The partnership nature of health care requires that patients, or their families/surrogates, take part in their care. The effectiveness of care and patient satisfaction with the treatment depends, in part, on the patient fulfilling certain responsibilities. Failure to fulfill these responsibilities could result from termination of services and discharge from the practice. The following are patient responsibilities:

- The patient is responsible for providing information about past illnesses, hospitalizations, medications, and other matters related to health status. To participate effectively in decision making, the patient must be responsible for asking for additional information or an explanation about their health status or treatment when they do not fully understand information and instructions.
- The patient is also responsible for ensuring that CIMG has a copy of legal documents stating any court order that precludes a parent from participating in the health care process of the child.
- The parent or legal guardian has the legal responsibility to provide a written authorization that will accompany the patient when the patient is brought to the clinic by a proxy not legally related to the patient or by a minor sibling.
- The patient is responsible for telling their provider and other caregivers if they expect problems in following prescribed treatment.
- The patient is responsible for providing CIMG with up to date and true demographic information including but not limited to full name, address, social security number, phone numbers, emergency contact and responsible party.
- The parent or legal guardian is responsible for bringing in a copy of the patient's current insurance card for each visit.
- The patient is responsible for following CIMG's policy of no smoking, no eating, no drinking, appropriate behavior and appearances within property boundaries. Failure to comply with such policies could result in patients, as well as all siblings, being discharged from the practice.
- The patient is responsible, not only as a courtesy to the staff and Provider but to assure the best possible healthcare service, to restrain from the usage of cell phone, laptop, tablets, and any electronic device that could distract and/or interfere with the patient/healthcare provider interaction/and privacy.
- The patient is responsible for following instructions and guidelines given by those providing health care services.
- The patient is responsible for all NSF and/or Collection Agency fees, interest and penalties for bad checks.

- The patient is responsible for providing any and all insurance benefits and any other necessary information for insurance claims or working with CIMG to make payment arrangements, when necessary.
- The patient is financially responsible for any and all insurance co pays and /or deductibles at the time of the visit. Failure to meet such responsibility could result in the patient's balance being forwarded to the collection agency and the patient, as well as all siblings, being discharged from the practice.
- The patient is responsible to show up to their appointment on time. If the patient is not able or not planning to keep the scheduled appointment, a 24 hour notice is requested. If a patient fails to show to their scheduled appointment for more than 3 times in a fiscal year, the patient could be discharged from the practice and all CIMG's clinics.
- A person's health depends on much more than health care services. Patients and their family are responsible for recognizing the impact of their lifestyle on their personal health.